HP laptop, message 'plugged in not charging' - Windows 7

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Q: After installing Windows 7 on HP laptop, getting message "plugged in not charging" Same Laptop, same charger worked fine in Visa. After clean install of Windows 7 I get the "plugged in not charging" message.

About my system:

HP/ Compaq Mobile Workstation 8510w

The charger is intended to be used for an aditional / secondary battery - which worked fine in Vista when plugged into the Laptop. The regular charger still works fine even in Win 7.

So my question: This must be a software related issue in Win 7. Somehow it recognizes that this is not the regular charger and refuses to use it - but since it worked fine in Vista I would like to continue using it. How can I do that in Win 7???

Regards Wolfgang

MA

matt102 replied on

I had the same problem with my Compaq after upgrading to a 12-cell after market white box battery. What I did first was I uninstalled and reinstalled "Microsoft ACPI- Compliant Control Method Battery" and that did not work, so I followed the steps below:

- 1. close laptop and remove battery (while still on).
- 2. open lid and remove AC adapter (while still on, will power off system)
- 3. close lid and connect battery
- 4. open lid, connect AC adapter, and power on.

After I did the above, my system began to charge the battery. Some people say that after step 2, shutdown the system before unplugging the AC. I didn't because most of the solutions I found said NOT to shutdown the system first. If you were careful with your system, this one time shouldn't do any harm to your laptop

Matt102